

ESCALATION MATRIX

Medi Assist Insurance TPA Pvt. Ltd



Cashless Claim Intimation

Cashless@mediassist.in

Hospital Network List

<https://mediassisttpa.in/network-hospital-search/>

Reimbursement Claim Intimation

Retirees@mediassist.in

Dedicated Cashless Number

040-68213601

CONTACT MATRIX-Medi Assist Insurance TPA Pvt. Ltd

Service Matrix	Name	Contact number	Email ID
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II Level	Swapnil Malusare	+91 89042 22635	swapnil.malusare@mediassist.in
III Level	Rajni Sachdeva	+91 7619389037	rajni.sachdeva@mediassist.in

Escalation Matrix	Name	Email ID
I Level	Tushar D Jadhav	tushar.dinkar@mediassist.in
II Level	Anil Kumar	anilkumar.ts@mediassist.in

THANKS & REGARDS
MEDIASSIST INSURANCE TPA PVT. LTD.