



The Canara Bank Retired Officers' Association (Regd.)
(Affiliated to AIBPARC)

13, 4th Floor, Express New City Complex, N. R. Road, Kalasipalya,
Bengaluru-560002.

Email: cbroabl@gmail.com Website: <https://cbroa.co.in>

Dear members,

We have been sending Birthday Greetings of our members in WhatsApp groups. Our C B Prabhakar used to send such greetings and since he is indisposed, I am sending the same since couple of days.

However, couple of our members are of the view that giving sensitive information like mobile number, date of birth may lead to data theft by unscrupulous persons for committing digital frauds. I fully concur with their views.

As a responsible organisation, we need to be cautious in giving sensitive information in public platforms like WhatsApp, which can potentially be exploited by unscrupulous elements for identity theft, phishing, unauthorized access attempts, financial frauds, social engineering attacks, or compromise of online accounts.

Further, with the enactment of the Digital Personal Data Protection Act, 2023 (DPDP Act), entities handling personal data are expected to exercise a much higher degree of care, caution, and responsibility in the collection, storage, sharing, and dissemination of personal information. Any inadvertent exposure or misuse of personal data may result in significant legal, regulatory, financial, and reputational consequences.

Hence, in future we are sending birthday greetings to our members without sensitive information like mobile number, date of birth and staff number.

J S Jagadeesh
General Secretary
13.05.2026